



# Emergency phone numbers (for immediate intervention):

<b>112</b>	<b>SOS</b>	<b>117</b>	<b>-P-</b>	<b>118</b>		<b>144</b>	
<p>NOTRUF Appel d'urgence Numeri di emergenza Emergency call Número de urgencias Pronto Socorro Acil Servis Hitni poziv</p>		<p>POLIZEI Police Polizia Police Policia Policia Polis Policija</p>		<p>FEUERWEHR Sapeur-Pompiers Vigili del fuoco Fire service Bomberos Bombeiros Itfaiye Vatrogasna služba</p>		<p>SANITÄT Service sanitaire Emergenza sanitaria Ambulance Sanidad Ambulância Ilk Yardim Zdravstvena služba</p>	

## OTHER IMPORTANT CONTACTS:






Public order and security / Compliance with the law	
<p><b>Kantonspolizei BS, Polizeiwache Clara</b> Clarastrasse 38, 4058 Basel <b>Opening hours of the front desk:</b> ☒ <b>Mon–Fri 9.00–12.30 &amp; 13.30–17.00;</b> <b>Wed 9.00–18.00 &amp; Sat 9.00–15.00</b></p>	<p>Police reports can be filed at the front desk of any police station (you can do this in English). Make sure you note the case number. &gt;&gt;For immediate intervention call 117 (police) or 112 (international emergency number).</p>
<p><b>Kantonspolizei, Community Policing Rosental:</b> <b>Sacha Lüthi</b>, sacha.luethi@jsd.bs.ch 061 777 79 75 or 079 569 17 48 ☒ <b>Mon–Fri, during office hours</b></p>	<p>S. Lüthi is the community policeman responsible for Erlenmatt. Issues concerning public spaces, reports of suspicious activities and advice where you cannot give the police a specific report of criminal activity. <b>Always</b> note the date and time of the incident. These reports are collected and may influence the police's assessment of the conditions in the neighbourhood.</p>
Drug consumption in public spaces	
<p><b>Mittler im öffentlichen Raum der Abteilung Sucht</b> <b>061 267 89 13</b> ☒ <b>Mon–Fri, 10.00–17.00</b> Abteilung Sucht Malzgasse 30, 4001 Basel</p>	<p>There are social workers who have responsibilities for issues relating to drug use in the vicinity of the contact centre for drug addicts ("Kontakt- und Anlaufstellen", K+A). The social workers reach out to drug addicts and offer support but also remind them of rules applying in public spaces.</p>
Waste management services	
<p><b>Sauberkeitshotline, 061 267 10 00</b> ☒ Mon–Tue, 8.00–12.00 &amp; 13.00–17.00, Fri 8.00–12.00 &amp; 13.00–16.00 <b>Rubbish collection dates:</b> <a href="http://www.stadtreinigung-bs.ch">www.stadtreinigung-bs.ch</a></p>	<p>Responsible for cleaning public areas; installing and emptying rubbish bins and rubbish collection (bulky goods, green waste, metals, non-combustible items and non-recyclable waste). They empty underground containers and recycling collection points.</p>
Temporary modular housing for asylum seekers on Erlenmattplatz	
<p><b>Sozialhilfe, Migration &amp; Integration</b> <b>Florian Witschi</b> 061 267 13 42, florian.witschi@bs.ch ☒ <b>Mon–Fri, 9.00–17.00</b></p>	<p>F. Witschi is responsible for the accommodation, care and integration of asylum seekers. He is the contact person for concerns and questions in connection with the temporary modular housing on Erlenmattplatz.</p>
Contact point Kleinbasel	
<p><b>Stadtteilsekretariat Kleinbasel</b> <b>061 681 84 44</b> ☒ <b>Mon, Tue, Thu, 15.00–18.30</b> Klybeckstrasse 61 <a href="http://www.stadtteilsekretariatebasel.ch">www.stadtteilsekretariatebasel.ch</a></p>	<p>This is the contact point for the residents of Kleinbasel with concerns and questions concerning their neighbourhood. The Stadtteilsekretariat (STS) forwards concerns and issues relating to the quarter to responsible administrative offices.</p>

As at July 2023

Stadtteilsekretariat Kleinbasel, Klybeckstrasse 61, 4057 Basel, T: 061 681 84 44, Mail: hallo@kleinbasel.org

## Information and advice about security in the neighbourhood:

It is important to report incidences to the police and file a report. Why? Thefts and damage to property should always be reported to the police. The police regularly assess the situation and organise patrols based on the reports received. Only incidents that have been reported can be included in the situation assessment and only then can it be assessed whether there is an accumulation of incidences in Erlenmatt.

 <p>Theft of parcels or bicycles? OR</p>  <p>Damage from break-ins to cars or cellars?</p>	<p>&gt; If you have any clues relating to the culprit (such as clothing, hair colour, height)</p> <hr/> <p>&gt;&gt; If you don't have clues:</p>	<p><b>FILE A REPORT WITH THE POLICE!</b> It <b>MUST</b> be done in person at the police station on Clarastrasse. &gt; <b>Polizeiwache Clara</b>, Clarastrasse 38, 4058 Basel <b>Mon–Fri 9.00–12.30 &amp; 13.30–17.00;</b> <b>Wed 9.00–18.00 &amp; Sat 9.00–15.00</b></p> <hr/> <p><b>FILE A REPORT WITH THE POLICE!</b> &gt;&gt;It <b>CAN</b> be done in person at the police station on Clarastrasse &gt;&gt;OR ONLINE via E-Police at <a href="https://www.suisse-epolice.ch">https://www.suisse-epolice.ch</a> (Get someone who speaks German to help.)</p>
 <p>Strangers staying or sleeping in staircases or cellars?</p>	<p>Non-residents accessing the shared areas of buildings is not in itself illegal.</p>	<p>You can call <b>117</b> for the police to check the person's identity and to collect his or her personal details. If the person is found to stay in the building again, you can report it to the agent or the owner of the building, who can legally prohibit them from entering the house. Then it becomes a criminal offence for the person to stay in the building overnight.</p>
 <p>Found a syringe?</p>	<p><b>Disposal:</b> Pick up the syringe by the cylinder and place in a solid container such as a bottle, with the needle pointing down; throw this away with the household waste. <b>Report it to the Sprütze-Wäspi.</b></p>	<p><b>If you do not want to dispose of the syringe yourself, call 0800 88 21 52, a free 24-hour hotline for the disposal team (Sprütze-Wäspi).</b> Reports received before 7:00 will be dealt with on the same day. Their operating hours are from 7:00 to 23:00.</p>
	<p>Have parcels delivered securely to the blue <b>Smartbox Basel</b>, <b>Tangentenweg 36A.</b></p>	<p><b>Register at</b> <a href="https://smartboxbasel.ch/index.html">https://smartboxbasel.ch/index.html</a>. The website is in German, so you may need help with the registration. Once you are registered and have a customer number it is quite simple to use.</p>

Flyer online (English, French, German):

